What does the button on the Wireless Alert do?

A quick press of the button will show the status of your device (refer to the flashing indicator FAQ). Pressing and holding the button for 3 seconds will put the Wireless Alert in setup mode. Pressing and holding the button for 10 seconds will factory reset the Wireless Alert.

What does a flashing light on my Wireless Alert mean?

After a quick button press:

LED Function	Status
2s (green)	No alarm
2s (red)	Fault
x1 (red flashing)	Low Alarm
x2 (red flashing)	High Alarm
(green flash, red flash, green flash)	Not yet set up

After holding the button for 3 seconds in order to enter setup mode:

LED Function	Status
x3 (green flashing)	The device is ready to be setup
x3 (red flashing)	The device has gone to sleep

After Holding the button for 10 seconds in order to factory reset a Wireless Alert:

LED Function	Status
(green) 3s (red)	Factory reset complete

Other LED states:

LED Function	Alarm Status
(red flashing) → 10s → (red flashing)	Low Alarm
x2 (red flashing) → 10s → x2 (red flashing)	High Alarm
(green flashing) → 3s → (green flashing)	Ready for Connection
x2 (green flashing) → 3s → x2 (green flashing)	Connected to Device
3s (green)	Setup Success
3s (red)	Setup Fail

What should I do if I am not receiving any emails from my Wireless Alert?

- Ensure that you clicked the confirm button in the confirmation email you received after setup
- Check your junk mail folder (If Wireless Alert emails are appearing in here, check your email setting and ensure that **no-reply@wireless-alert.com** is a trusted sender. You may need to check your email provider's guidance on how to do this)
- Check your Wireless Alert's WiFi connectivity by trying to set the device up again

How can I alter my settings once the Wireless Alert is set up?

From the home screen on the Wireless Alert app, select the 'UPDATE A WIRELESS ALERT' option and follow the step-by-step instructions.

How do I factory reset my Wireless Alert?

Press and hold the button on your Wireless Alert for 10 seconds, until the LED flashes green/red/green for 3 seconds. The device will then return to its factory default settings.

Can I replace the probe on my Wireless Alert?

No, the temperature probe on the Wireless Alert is not replaceable.

How will I know when the batteries on my Wireless Alert need replacing?

You will receive a notification email when the battery level is low.

How do I replace the batteries in my Wireless Alert?

Carefully prise the front of the casing off and replace the 2 x 1.5V Alkaline LR03/UM4/AAA batteries, ensuring the correct orientation.
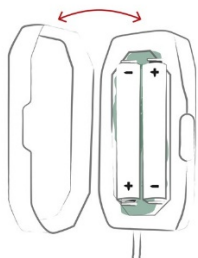
Does the Wireless Alert record data?
No, Wireless Alert is not a data logger, it is an alert system. However, it is capable of reporting summary data including minimum, maximum and average readings, as well as battery level, the number of alerts experienced, and the total time spent in alert mode. These summaries are reported via email notification and can be configured for daily, weekly or monthly frequency.